NetSupport

NetSupport Notify

Linux Agent 2.02 Read Me

Contents

Supported Distributions

The NetSupport Notify Agent supports, at the time of release: Debian, Ubuntu, SuSE and Mint.

- Debian 6 and later
- Ubuntu 11.04 and later
- SuSE 12.1 and later
- Mint 11 and later

System Requirements

The NetSupport Notify Agent requires gtkmm 2.4 to be installed. The installer will prompt to download the library during installation if it is required. For this to be successful, a connection to the internet is required.

To display messages in the language selected during installation, a system locale matching that language must have been installed. For example, to display Spanish messages, a Spanish system locale must have been installed (e.g. es_ES or es_MX).

When installing the Notification Agent, localised messages in the supported languages can only be displayed if the gettext package is installed. If the gettext package is not installed, English is used during the installation.

Installation

To install the Linux Notification Agent, you need to extract the *nsn_installer.tar.gz* to a folder (i.e. /home/user/Desktop/nsn_installer) and then run the *install* file as a root user.

You will need to configure the information that the Notification Agent uses to connect to the Notification Server. (Refer to the next section for further information.)

If you place a pre-configured config.dat file (case sensitive) next to the installer file ("install script" within nsn_installer folder) before running the install script, this will copy that config.dat file into position for you. This can be used to simplify installation and configuration, especially on more than one machine.
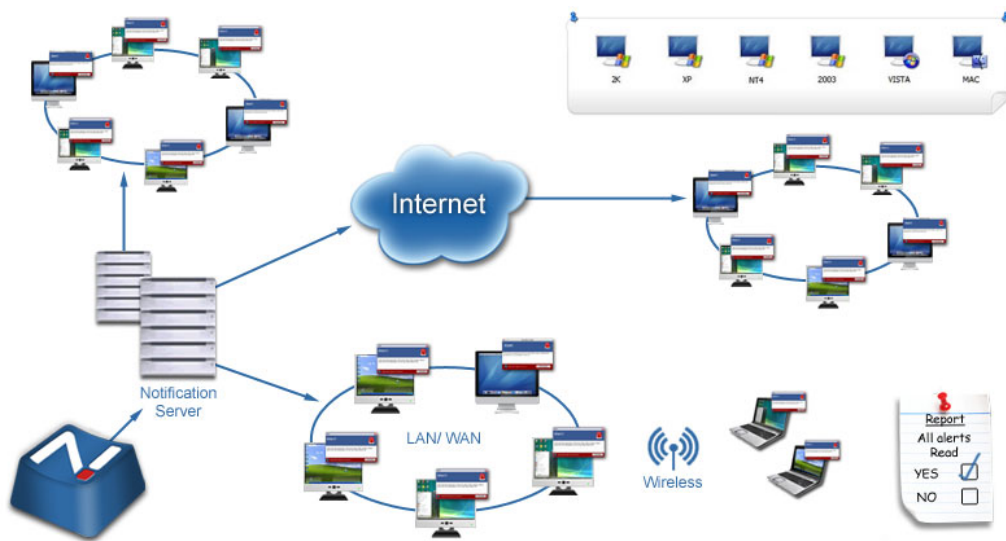
Configuration

The file /usr/nsn/daemon/config.dat contains the Notification Server details used by the Notification Agent.

This file can be edited using the Configurator application. The Configurator can be found at: /usr/nsn/configurator/configurator

If you modify this file using the configurator application, the Notification daemon will automatically restart once changes have been applied. If you replace this file manually, you will need to restart the Notification daemon from the Terminal using the following command: /etc/init.d/notifydaemon restart (needs to be root).

Restarting The Agent

The Notification Agent starts automatically when the operating system starts up, but if you change the configuration file you will need to restart the daemon.

The Log File

Diagnostic information and records are stored in the log file. This can be found at:

/var/log/notifydaemon.log

To open this file, either use gedit or emacs or the "cat" command in the Terminal command line

Limitations

Please note that the Customised Audio and Emergency Response features are not supported by the Linux Notification Agent.

Contacting NetSupport

If you have any comments regarding the design, installation, configuration, or operation of this package please contact us.

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